

Our vision is to be the Provider of Choice for Compliance Services for the UK IVD Industry

Our mission is to provide a common-sense approach to quality and regulatory for the IVD industry

To achieve these IVDeology are fully committed to the following principles:

1. To deliver a series of fundamental principles to meet customer requirements using a risk-based, pragmatic approach in alignment with company values.
2. Build mutually valuable friendly relationships with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers as well.
3. Ensure that services delivered are compliant by the development of staff competencies, empowerment and accountability through appropriate training and development.
4. All employees are responsible to continually improve the quality management system to ensure a quality conscious company culture based on flexibility and well-being, compliant to ISO 9001:2015.
5. The Company is committed to achieve customer satisfaction by the use of quality procedures and processes which will be operated by all employees and where applicable sub-contractors, to meet or exceed the requirements of ISO 9001.

Company and Quality objectives are aligned to this policy and company vision which are cascaded down to individual employee objectives.

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